

MEDteam Medical Centre REGULATIONS

1. Patient is obligated to read these regulations before using the medical services at MEDteam Medical Centre
2. MEDteam Medical Centre does not provide services within NFZ.
3. MEDteam Medical Centre provides such services as physical examination, medical consultations, imaging examinations (USG and RTG), physiotherapy services both for adults and children as well as health prevention classes.
4. MEDteam Medical Centre workers do have appropriate qualifications and licenses to provide medical services.
5. Patients have possibilities to make an appointment with doctor or physiotherapist by phone on the number +48 604 098 115, personally at Medical Centre's registration or via website Znanylekarz.pl.
6. Buying a service in MEDteam Medical Centre is equivalent with signing and understanding these regulations.
7. All MEDteam Medical Centre's services have to be paid according to the price list, which is available either at registration or at the website www.medteam.pl.
8. Payment for the the services can only be made by cash or by a credit card.
9. As the physiotherapy sessions cycle is already started, Patient is not entitled to a refund for unused sessions.
- 10. In order to cancel medical or physiotherapist consultation a call must be made (or message sent) on + 48 604 098 115 at least 24 hours before planned appointment. If the visit is not cancelled in due time it will be considered as held.**
11. With the due time there is a possibility to change the appointment date personally at Medical Centre's registration or by phone at +48 604 098 115.
12. Patient is obligated to fill in the required documentation reliably before the first visit.
13. Patient is obligated to collect all previous medical documentation for the first visit.
14. Patient begins physiotherapy sessions at MEDteam Medical Centre only after consultation with a doctor or master's degree in physiotherapy.
15. The physiotherapist is responsible for the devices' condition and their suitability for exercises as well as patients' safety.
16. Children under age of 18 are obligated to attend medical consultations and physiotherapy sessions only under the care of legal guardian, unless the guardian agrees to the procedure without his/hers presence in writing.
17. Patient is obligated to change into an appropriate outfit (e.g. sporty) and clean shoes in the cloakroom for the physiotherapy session. Clothing should be placed in lockable cabinets.
18. MEDteam Medical Centre is not responsible for items left in the cloakroom.
19. As the key is damaged or lost, Patient has to pay a fee in the amount of 20 PLN.
20. People under the influence of alcohol, drugs and other intoxicants, as well as people behaving aggressively and inappropriate, will not be admitted to the MEDteam Medical Center.
21. MEDteam Medical Centre employees reserve the right to discontinue the performed procedure or consultation if they encounter the Patient's behavior inadequate to the place where they are located. In such case, the full fee for the service is charged.
22. Any complaints or requests should be sent to the following e-mail address: biuro@medteam.pl.
23. All of the people located in MEDteam Medical Centre are obligated to comply with these regulations as well as Employees suggestions.

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date and Patient's signature